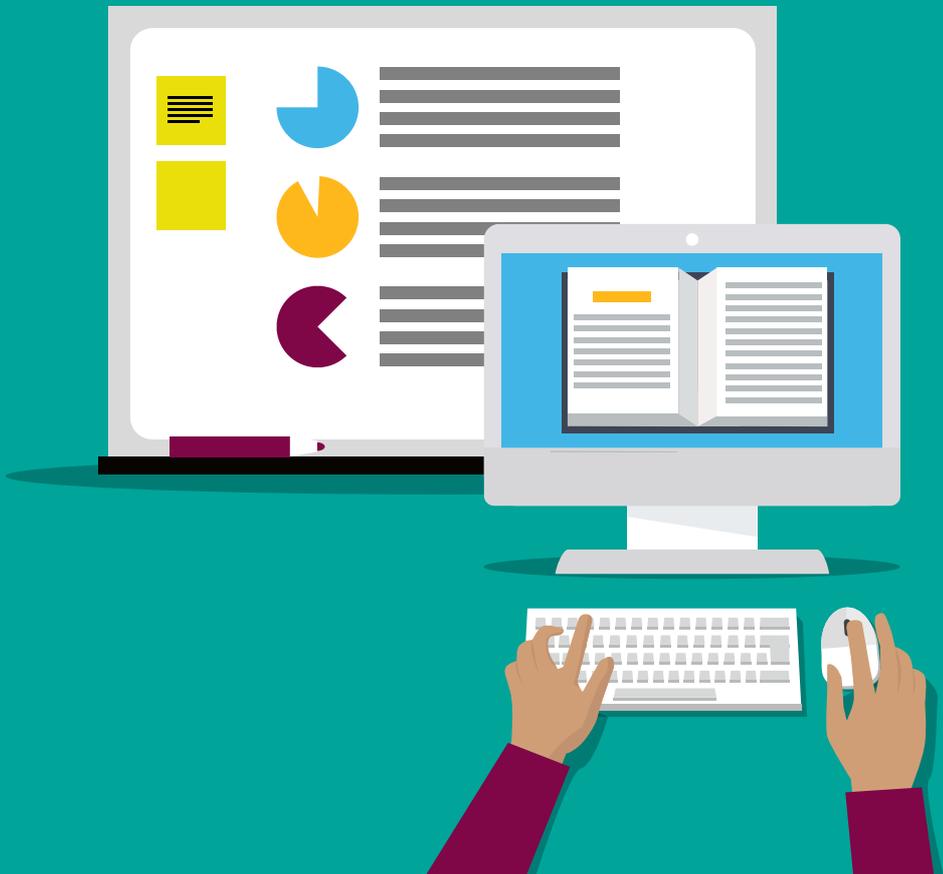


Learning and development

Learning for Patient and Public Voice (PPV)
partners and staff working with partners



Online courses



PPV partners' induction webinars

This one hour webinar is for new NHS England PPV partners sitting on NHS England boards and advisory groups. It is aimed at PPV partners acting in an individual capacity rather than those representing charities and other groups.



Information governance*

It aims to provide an introduction to information governance including the principles of confidentiality, data protection, subject access requests and freedom of information requests.



Carer's course

It is designed as an introduction to the subject and is split into three modules: carer's perspective, legal and policy perspective, and carer involvement and participation.

Online courses



Health inequalities

It provides an introduction to health inequalities and is split into three modules: understanding health inequalities, why are health inequalities important and reducing health inequalities.



The commissioning cycle

This course is designed as an introduction and covers commissioning roles, the commissioning cycle, the ladder of engagement and guidance on consultation.



Equality, diversity and human rights*

It provides an overview of equality, diversity and human rights as needed by new and existing PPV partners who are part of NHS England committees and advisory groups.

Online courses



High impact communication skills for meetings

It is about using effective skills to communicate well when working remotely and to make this type of communication successful and accessible.



Getting to grips with data and information in the NHS

It will help PPV partners become familiar with use of information and data, including information governance considerations and support information being accessible and useful.



Using social media to engage effectively with patients and public

It is about using social media to engage effectively with patients and the public. The course has been commissioned by NHS England as part of a programme of training for PPV partners and NHS England staff members working with them.

Online courses



Public engagement and participation

This session introduces an approach to patient and public engagement which is based on best practice. It will discuss how and why we engage, give examples of best practice and signpost the types of resources available to support you.



Developing excellent relationships with PPV partners

It is about developing relationships and effectively working with PPV partners working with NHS England.



Understanding the Health and Social Care Environment (UHSCE)

This accredited course is for NHS volunteers who have an interest in understanding the health and social care environment with responsibility for improving the health of communities.

Online courses



Safeguarding level 1*

It develops an understanding of safeguarding and everyone's role within the health environment in identifying, working with, and protecting vulnerable adults, children and young people.

Face to face courses



Patient and Public Voice (PPV) partners training

These two day training courses are for PPV partners involved in NHS England or supporting transformation programmes (STP, ACs, etc.) on a regular basis.

You will explore how to effectively work in partnership with a range of stakeholders to influence change and develop your skills and confidence.

The courses with * sign are mandatory modules for PPV partners. Your lead contact should confirm which ones are relevant to your role.

If you've decided you want to get involved in the work of the NHS and you have signed up to get involved, then our online and face to face courses will provide you with sources of information and training to support you in your new role.

This includes training for people working in the NHS who want to improve how they involve patients and public in their work.

All of the training highlighted in this pack is free to access.

For more information about NHS England's learning and development opportunities and for detailed information about the courses visit the Involvement Hub. www.england.nhs.uk/participation

To register for any of the courses email: england.ppve-learning@nhs.net

To reach our contact centre call us on: **0300-311-2233**